



PEOPLE + TECHNOLOGY

global times inc.



Our Strengths

Expert Mode Consulting
Integration Services
Proven Extensive Technical Expertise

global times inc.

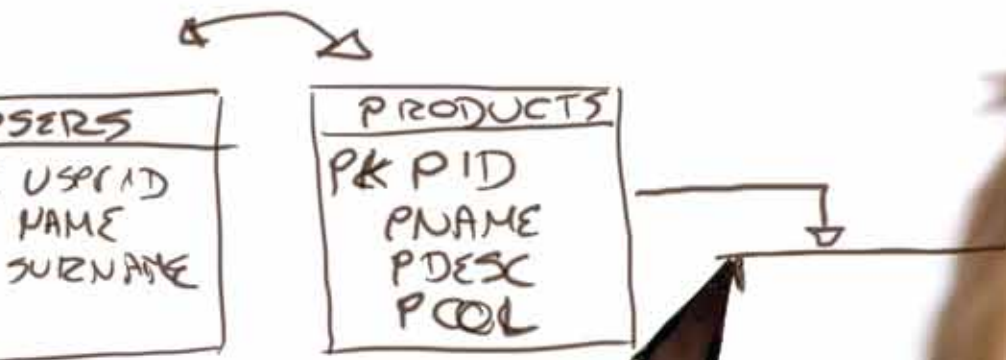
is a leading provider of innovative technology solutions and services to educational, government, Global 2000 and emerging companies.

Since 1989, Global Times has effectively assisted its client's increase revenue, reduce costs, accelerate time to market and better serve their customers.

We offer a range of expertise aimed at helping customers re-engineer and re-invent their businesses to compete successfully in an ever-changing marketplace.

Global Times has a wide array of satisfied customers in industries including Energy, Oil and Gas, Financial, Software, Education and Government.





Invigorate Technology Environment

- ▶ IT Strategy
- ▶ LAN/WAN
- ▶ Security
- ▶ Web/Portal
 - > Strategic & Tactical Roadmaps
 - > Architecture, Design & Implementation Services
 - > Workshops for Migration, Architecture & Design
- ▶ Telephony/VoIP
- ▶ Business Process Reengineering
- ▶ Support Services
 - > Helpdesk Support
 - > Network Administration
 - > Staff Augmentation

IT/Telecom Infrastructure

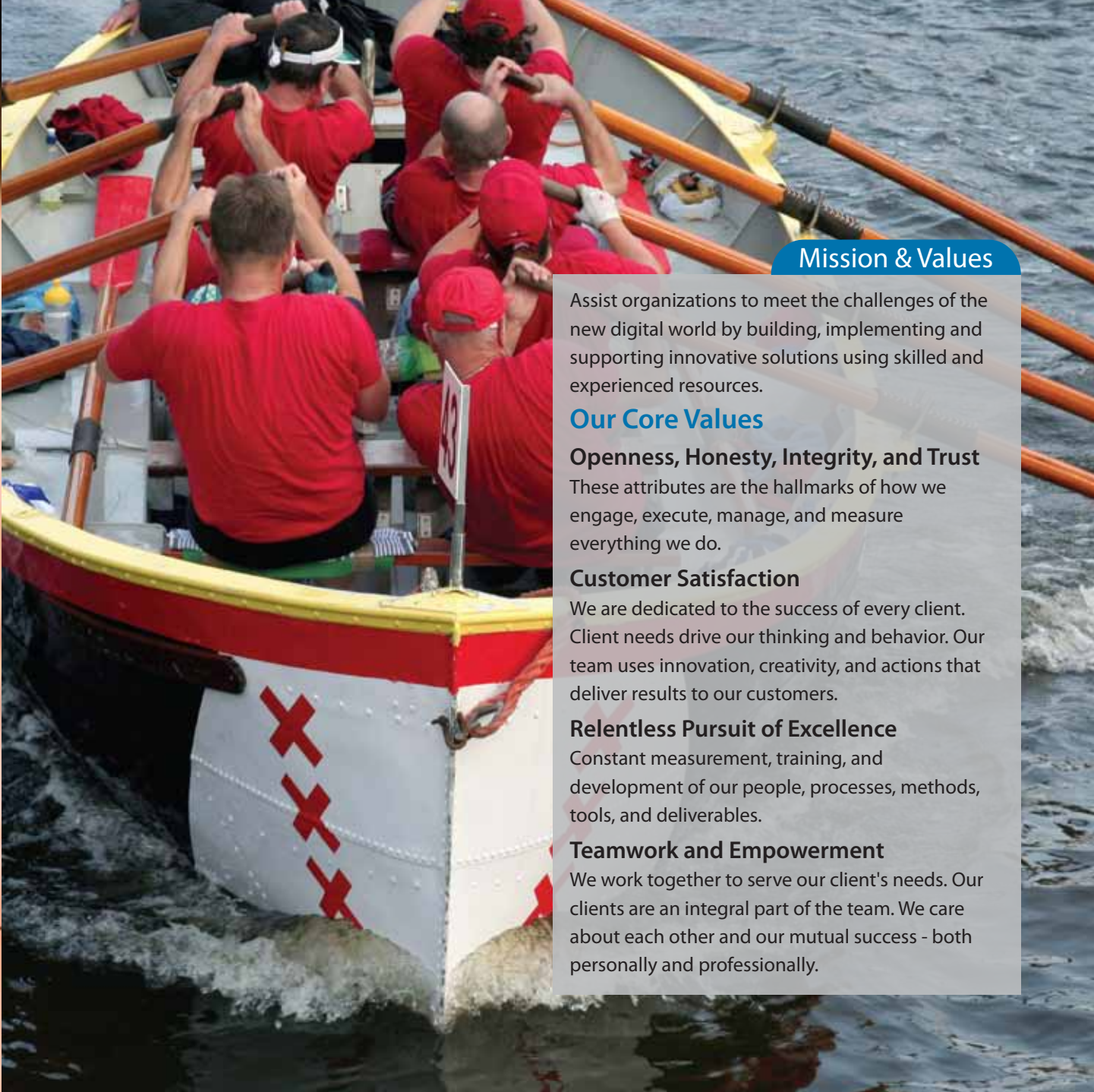
- ▶ Technology Programming
- ▶ Facility Infrastructure
- ▶ RFP & Bid Packages
- ▶ Project Management

Business Continuity Planning

- ▶ Disaster Recovery Planning
- ▶ Business Continuity Planning
- ▶ Audit & Annual Testing of Disaster Recovery & Business Continuity Plans
- ▶ Emergency Communication Strategies

Collaboration and Audio Video Systems

- ▶ Immersive Technologies
- ▶ Classroom Technologies
- ▶ Collaborative Conference Room Technologies
- ▶ Video Conferencing
- ▶ Audio Conferencing



Mission & Values

Assist organizations to meet the challenges of the new digital world by building, implementing and supporting innovative solutions using skilled and experienced resources.

Our Core Values

Openness, Honesty, Integrity, and Trust

These attributes are the hallmarks of how we engage, execute, manage, and measure everything we do.

Customer Satisfaction

We are dedicated to the success of every client. Client needs drive our thinking and behavior. Our team uses innovation, creativity, and actions that deliver results to our customers.

Relentless Pursuit of Excellence

Constant measurement, training, and development of our people, processes, methods, tools, and deliverables.

Teamwork and Empowerment

We work together to serve our client's needs. Our clients are an integral part of the team. We care about each other and our mutual success - both personally and professionally.



Clients

Fortune 500

BP
BMC Software

Consulting Companies

Deloitte
Shipcom
Sigma Solutions
Xpediant Solutions

Local Government & Agencies

City of Houston
Harris County
METRO

Educational Institutions

Houston Community College
Lone Star College
Texas Southern University

Architects/Engineering Companies

Archi*Technics/3
Autoarch Architects
Brave Architecture
Harrison Kornberg
Hermes Architects
HOK Architects
IDG Architects, LLC
Kirksey Architecture
Llewelyn-Davies Sahni Inc.
PGAL
PageSutherlandPage
PBK Architects
PDG Architects
Prozine Architects
Rey de la Reza Architects, Inc.
SHW Group
Parsons - 3D/I

Construction Companies

Durotech
Gilbane Inc.
JE Dunn Construction
Miner Dederick
Pepper-Lawson Construction, LP
Skanska USA
Tellepsen

Accreditation & Certifications

State of Texas - HUB
City of Houston - M/WBE
METRO Small Business

Business Partner

HP



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Invigorate Technology Environment

IT Strategy

Developing the road map for IT success and managing the required transformation seems almost overwhelming when your organization is constantly in reactive mode, without optimal budget or resources. You need support to overcome the barriers of inefficient daily operations, increasing business demands and resistance to change. GTI can help you achieve IT excellence by creating an IT strategy in concert with your business objectives. We help you manage the IT transformation through network rationalization, innovative technology solutions and revamped business processes. We help you measure your performance against objectives through the development and implementation of a governance framework so that IT excellence is not only achieved but maintained over time. GTI can assist you in enabling IT to help transform your business.

LAN/WAN

A cornerstone of any organization is its ability to provide ubiquitous voice and data communication to all its employees. Back office applications, data sharing and emerging applications like video conferencing are consuming network bandwidth and leading to congested networks. GTI can assist you in designing your networks to meet the burgeoning bandwidth requirements of increased users and advanced applications as well as integrate telephony and data networking services to reduce costs and improve services. We help you in defining the requirements for the upgrade, provide alternative solutions and implement the selected solution.

Security

GTI can help you evaluate your current network security status so that you can quickly determine the status of your security program and the next steps you need to take. GTI consultants help you develop /modify a security program so you can protect the right assets from the right threats with the right measures to achieve the highest levels of assurance and business value.

Web/Portal

At GTI, our intent is to combine people, process and technology to deliver measurable business value to our customers and partners. We encourage your input and would like to demonstrate why we are a premier provider of solutions built on portal and content management technology. As a provider of solutions built on enterprise technology, we apply process innovation and technology to reduce costs, increase productivity, and improve service levels.

Invigorate Technology Environment

VoIP

There is much debate about why, when and how organizations with traditional telephone systems should migrate to VoIP; How to justify the cost and to create a business case with a true return on investment and reduced total cost of ownership; Is VoIP mature enough and ready for enterprise deployments; Which vendors have the best VoIP solutions; Which vendors will prevail; Which standards will be adopted and how organizations should approach planning and implementation – GTI can assist you in answering these questions.

Business Process Reengineering

Improving business processes is paramount for businesses to stay competitive in today's marketplace. Businesses are increasingly driven by the three Cs: Customer, Competition and Change. Organizations and businesses are compelled to improve their business processes to reduce cost and respond effectively to the needs of their clients. GTI can assist you in this effort to streamline your internal business processes to achieve dramatic improvements in critical, contemporary measures of performance such as cost, quality, service and speed.

Support Services

Technology is a people business and at GTI we understand that. With today's complex networks and applications, maintaining your information systems is no small task. We know that choosing the right tools and processes can significantly impact how your business functions. GTI is a qualified partner that provides a full spectrum of services and support to help you manage and maintain your systems in the following areas:

- ▶ Helpdesk Support
- ▶ Desktop Support – MS Office Suite
- ▶ Network Administration
- ▶ Enterprise Applications – ERP, CRM development and deployment

Collaboration and Audio Video Systems

Whether it is immersive technology to give you a 3D view or 2D collaboration we specialize in all types; Audio & Video Conferencing, Conference Rooms, Classrooms and Auditoriums. We have created standards for enterprise business in A/V Collaboration that enhance productivity, allow volume purchasing, lower costs to support/maintain and in the end allow for a large Return on Investment (ROI).



IT/Telecom Infrastructure Planning

As your Technology Partner, Global Times

- ▶ Has deep knowledge of the business environments – understands processes and workflows
- ▶ Has proven expertise in a range of technologies, from infrastructure to applications – such as Wireless, Voice over IP, Academic and Business applications
- ▶ Knows how to integrate and connect departments, systems, processes, information and people across all departments and campuses
- ▶ Delivers the best in technology, including computers, software, network devices, research and consulting
- ▶ Can integrate it all to help you move from planning to design to construction and beyond to the entire lifecycle of your facility

Global Times works with architects, educational institutions, local, state and federal governments. We complement your expertise with our knowledge of IT infrastructure and project management. We provide goal definition, cost control, competitive vendor selection and construction oversight.

Our Services

Technology Programming

Development of a technology program that includes size and performance of systems, facility infrastructure for structured cabling – copper, fiber, security and building access.

Facility infrastructure

As technologists we are proficient to represent Information Technology before, during and after the construction ensuring that technology requirements for voice, data and video are an integral part of the building design.

IT/Telecom Infrastructure Planning

RFP and Bid Packages

Global Times prepares requests for proposals and bid packages for all technology components including technical specifications, support and training requirements, project schedule, relevant references and company information.

Project Management

Successful project management requires team leadership and coordination, diligent project planning, and effective oversight of the delivery process – Global Times team holds regular project status meetings with vendors; develops and distributes status reports; attends construction meetings; conducts field inspections; approves vendor payments and documentation of completed systems.

Audiovisual Systems

Global Times provides unbiased expert advice and recommendations in concert with your requirements. We have successfully implemented AV designs for classrooms, conference rooms, distance learning classrooms and auditoriums.



Business Continuity Planning

Organizations face a wide range of threats to their business continuity, some deliberately targeted like terrorism, cyber attacks and some as a result of external events – weather related – hurricanes, storms, and pandemic. Increasingly regulators, investors and stakeholders are seeking assurance that companies have plans in place to minimize any disruption from unforeseen circumstances. Simply stated – this is an issue that organizations no longer can afford to ignore. According to the U.S. Department of Labor, 93% of companies that experience a significant data loss will be out of business within five years. As a result of the variety of weather conditions in the Gulf Coast area, businesses here are even more vulnerable to disruptions.

Global Times uses a proven methodology to conduct risk analysis, develop strategy and plan; and test the plan. Global Times has implemented BCP at multiple diverse organizations to support enterprise recovery programs that allow them to get back into business as quickly as possible while protecting the assets and people of the organization.

Our Services

Disaster Recovery Planning

Businesses today thrive on information; the availability of that information plays a key role in business resilience. Disaster Recovery Planning ensures that the business can recover quickly to provide the IT “dial tone” that runs your business.

Business Continuity Planning

Audit and Annual Testing of Disaster Recovery and Business Continuity Plans

To ensure your business continuity plans deal effectively with a wide range of potential disruptions or disasters, that all the elements of your complex enterprise will recover using these plans or that they will stand up to an audit by the regulators – Global Times conducts comprehensive, multi – dimensional and ongoing Business Continuity and Disaster Recovery testing programs to achieve the level of confidence the company or institution expects.

Emergency Communication Strategies

Global Times can assist you develop and deploy effective communications strategies that will function successfully under emergency conditions ranging from text messaging to Information Boards across the institutions.

Collaboration & Audio Video Systems

Whether it is immersive technology to give you a 3D view or 2D collaboration we specialize in all types; Audio & Video Conferencing, Conference Rooms, Classrooms and Auditoriums. We have created standards for enterprise business in A/V Collaboration that enhance productivity, allow volume purchasing, lower costs to support/maintain and in the end allow for a large Return on Investment (ROI).

Immersive Technologies

Training and learning is one of the most common uses of Immersive Technologies. Businesses that use immersive technologies for meetings and conferences make decisions faster; convey clear messages and engage the participants in the process. GTI helps you understand where immersive technologies can help your business. We design, implement and manage the assets to ensure the resources are always available when needed.



Collaboration & Audio Video Systems

Collaborative Classroom and Conference Room Technologies

An instructional classroom or just a typical weekly status meeting becomes much more interesting and productive with the addition of a large bright screen and projector for everyone to focus on. Combining Video and Audio Conferencing that works well saves money in travel expenses and productive working time. Adding Video Conferencing technologies in a classroom helps expand your instruction offerings to another location or just another room at the same location.

The key to a successful collaborative room is in the design. We specialize in all the area's most architects and contractors don't – color, texture of walls, sound dampening etc. We help you achieve your goals in collaboration with our extensive knowledge of Audio/Video technologies and conferencing tools.

